

“One of the things that impacted me the most [when receiving care from Mercy Flights] was witnessing such selflessness and care from someone who didn’t know me, my family, or my situation. This has, and always will, stay with me.”

— Andrew, Patient

Critical Care Equipment & Capabilities

When every second matters, Mercy Flights delivers advanced critical care in the air. Our aircraft function as mobile intensive care units, equipped with sophisticated technology, specialized medications, and highly trained Critical Care Flight Nurses and Paramedics capable of providing ICU-level care throughout transport.

Advanced Critical Care Capabilities Include:

- **Hamilton-T1 Ventilators** for invasive and non-invasive ventilation across a wide range of adult and pediatric critical care needs.
- **Sapphire Infusion Pumps** for precise delivery of critical medications and fluids.
- **Advanced Critical Care Monitoring**, including invasive blood pressure and hemodynamic monitoring capabilities.
- **Whole Blood Administration** for patients experiencing severe blood loss and traumatic injuries.
- **Heated High-Flow Nasal Cannula (HFNC)** therapy for patients with respiratory distress requiring advanced oxygen support.
- **Point-of-Care Ultrasound (POCUS)** to assist with rapid assessment and clinical decision-making during transport.
- **Expanded Critical Care Medication**, providing access to advanced medications beyond standard EMS protocols.
- **Extended Critical Care Protocols** that support ICU-level interventions and complex patient management during transport.
- **Night Vision Goggle (NVG) Operations** for helicopter missions, enhancing safety and response capabilities during nighttime flights.



We're Only a Call Away

Providing service to you 24 hours a day
across the Pacific Northwest



MERCY FLIGHTS

For transport, call our
Communications Center
541-858-2696



For General Inquiries:

2020 Milligan Way, Medford, OR 97504
541-858-2600 • 1-800-903-9000
Mercyflights.com



MERCY FLIGHTS

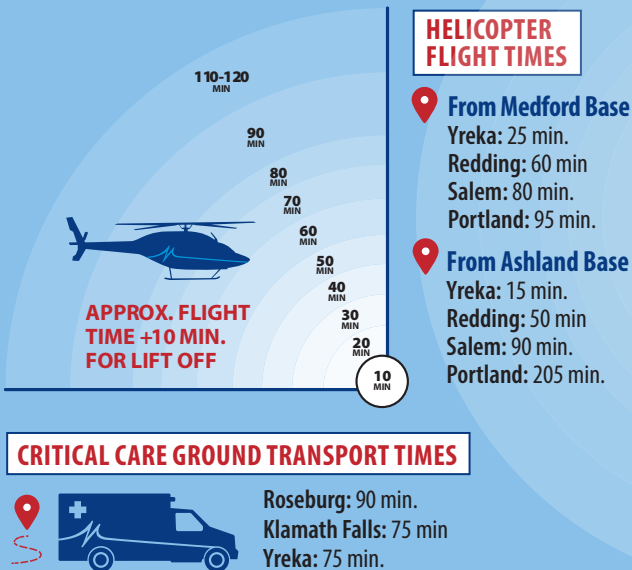
Nonprofit mobile healthcare services

Air Transportation



Medical Transportation to Fit Your Needs

When patients are critically ill or seriously injured, rapid access to specialty care can make all the difference. Mercy Flights provides multiple transport options, including helicopter, fixed-wing aircraft, and critical care ground ambulance services for both interfacility transfers and emergency scene responses throughout Oregon and the four bordering states. With flight operations based in Medford and Ashland, our teams are ready 24/7 to connect patients with the advanced care they need, when they need it most.



Communications Center

Mercy Flights' Communications Center coordinates patient transports between requesting and receiving facilities while maintaining communication with flight crews and critical care teams. Using advanced tracking technology, our specialists monitor every transport and provide accurate arrival and departure information.

Available 24 hours a day, 7 days a week, 365 days a year, the Mercy Flights Communications Center can be reached at 541-858-2696.



Mercy Flights, Inc. owns and operates all aircraft under its own FAA Part 135 Air Carrier Certificate.