



*Nonprofit mobile healthcare services*

**Over the past 75 years, Mercy Flights Inc., located in Medford, Oregon, has provided integrated mobile healthcare in Southern Oregon and Northern California. Pioneering new ways of helping those in need is part of our DNA, and there are no signs of slowing down as our neighbors face new challenges accessing the healthcare system.**

In 2016, Mercy Flights launched a Mobile Integrated Healthcare (MIH) program. This unique program provides personalized healthcare in the convenience of a patient's home. This care is delivered by a multi-disciplinary team that receives specialty training to deliver it. The healthcare continuum in the United States is overdue for a change in how we provide patient care, and the Mercy Flights MIH Team has been positioned to transform the pre-hospital and post-patient approach.

Since the program began, Mercy Flights has improved patient outcomes remarkably. And the best part is yet to come! Our dedicated Mobile Integrated Healthcare team is paving the way for exciting changes in the healthcare system. Join us as Mercy Flights redefines patient care with innovative mobile healthcare models and empowers our community with personalized healthcare services.



## **OUR MOBILE INTEGRATED HEALTHCARE TEAM PROVIDES:**

- ✓ Quick response to patient needs.
- ✓ On-the-spot healthcare treatment is provided in the convenience of the patient's home.
- ✓ An alternate response to those who are experiencing behavioral health crises and non-emergent treatment, reducing the need for a full multi-emergency service response, including police, fire, and ambulance.
- ✓ Provides post-hospital care, focusing on chronic disease management, health education, and medication education and management.
- ✓ Care coordination in a fragmented healthcare system by acting as a liaison for all (patient, family, and care team).

## **ABOUT US:**

To learn more about the Mercy Flights Mobile Integrated Healthcare team or to submit a referral, please visit [mercylights.com](https://www.mercyflights.com) or scan the QR code below.

