



## How our Membership Program works:

Your application and payment must be received by Mercy Flights prior to any transport. After an initial 15 day waiting period, if you have a ground or air transport by Mercy Flights:

- We will bill your insurance and accept any insurance payment received as payment in full. Any copay or percentage leftover will be fully waived, never passed on to the member.
- If you are uninsured or no insurance payment is received, you will only be responsible for 50% the bill.
- Many insurance companies will not cover non-transport. If our crew responds, but no transport takes place, we will waive one non-transport per member for the duration of the membership. You will be responsible for 50% of any subsequent non-transport.

## Who is covered by your Membership:

- Eligible households consist of all persons who are dependents on your tax form or permanent residents of the same single-family occupancy, non-commercial residence, living together as a family unit.
- Disabled children and physically dependent parents will continue their membership if they move from the household into a care facility.

*Mercy Flights is your local nonprofit mobile healthcare provider proudly serving our community since 1949. We offer ground ambulance service to anyone needing medical attention within the 2000+ square miles of Jackson County we cover. Emergency on-scene helicopter response is available within 150 air miles of Medford. Our planes fly emergency cases as far as 1000 air miles from Medford to specialty hospitals and trauma centers. EMT's, paramedics, and Critical Care Nurses make up our caring and professional medical team. As an organization, Mercy Flights is passionate about the health and safety of our neighbors in Southern Oregon and Northern California.*



## Reciprocity with Partner Agencies:

### Ashland Fire & Rescue - Rogue River Fire - Glendale Ambulance

If transported by any of these agencies, your Mercy Flights membership is honored in accordance with their membership benefits. Per FAA regulations, Mercy Flights does not reciprocate with any other air ambulance agencies.

## Your Membership Fee can be tax deductible:

Your Mercy Flights membership fee can be considered a tax-deductible donation, if you do not receive services in a calendar year as we are a 501(c)(3) nonprofit corporation. Please consult a tax professional.

For more information visit [www.mercyflights.com](http://www.mercyflights.com).

Contact us by calling (541) 858-2646 or emailing [membership@mercyflights.com](mailto:membership@mercyflights.com).