



MERCY FLIGHTS

Nonprofit mobile healthcare services

2023- MEMBERSHIP APPLICATION

- New Member
- Renewal (# _____)

Applicant Information

Please Print Clearly

Name _____ Phone # _____

LEGAL NAME Last First MI
 Date of Birth _____ Gender _____ E-Mail Address _____

Street Address _____ Apt # _____

City _____ State _____ Zip _____

Mailing Address (if different) _____

Please add additional household members living in the home below. For a full list of eligibility requirements, please see page two.

	<i>Legal Name: Last</i>	<i>First</i>	<i>MI</i>	<i>Date of Birth</i>	<i>Relationship</i>	<i>Gender</i>
1						
2						
3						
4						
5						
6						

HOW DID YOU HEAR ABOUT US?

- Please check one or more: FACEBOOK FAMILY FRIEND TV
 RADIO WEBSITE PRIOR TRANSPORT

OTHER: _____

AIR & GROUND Annual Membership Rates (per household)

<u>Combined Air & Ground</u>	<u>Senior* Rates – 62 years and older</u>	<u>Lifetime</u>
Single \$78.00	Senior* Single \$73.00	\$1500.00
Family \$88.00	Senior*Family \$78.00	

I have enclosed payment of \$ _____ (Please do not send cash)

- Check/ Money Order Credit Card- Name on card _____

CC# _____ Exp. Date _____ V-Code _____

By signing here, I agree to the Terms and Conditions on page two:

Signature: _____ Date _____

**** Please Read Agreement on Reverse, Sign and Return ****

FOR EMERGENCIES CALL 9-1-1



Mercy Flights Membership Terms of Agreement

Definition: Mercy Flights services include Ground Ambulance within the Mercy Flights Jackson County assigned service area, Fixed Wing Air Ambulance within 1000 air miles and Helicopter Ambulance within 150 air miles of Medford, OR, in the continental United States.

Member Benefits: Mercy Flights offers a membership program that allows for quality emergency care at little or no cost to our members. Two types of membership programs are offered, Individual and Group. Members enrolling in the Group program receive discounts on their annual membership rates. Membership benefits and services are the same for both programs. Mercy Flights will bill your insurance company for services provided. As a member of Mercy Flights, the insurance payment or payments are considered payment in full. Members pay nothing out of pocket for Mercy Flights services if Mercy Flights receives any payment from the member's insurance or other third-party payer. If insurance does not make any payment on that service, the member is responsible for 50% of the Mercy Flights service bill. This 50% responsibility also applies to any denied, disallowed, or non-medically necessary Mercy Flights ambulance charge, as determined by the member's insurance company or other third-party payer. This 50% patient responsibility also applies when the full charge for service is applied to the patient's insurance deductible. If a member does not have any ambulance coverage insurance, they are responsible for 50% of the Mercy Flights service bill. In cases where insurance does not pay the full amount due or pays incorrectly, the member is responsible in assisting Mercy Flights to ensure proper payment from the insurance company. Mercy Flights membership benefits apply only to services rendered by Mercy Flights for all eligible household members.

Member Eligibility: Eligible households consist of all persons who are dependents on your tax form or permanent residents of the same single-family occupancy, non-commercial residence, living together as a family unit. In addition, disabled children and physically dependent parents will continue their membership if they move from the household into a care facility.

Notice to Members: Mercy Flights annual membership fees are non-refundable. The application and payment must be received by Mercy Flights Inc. prior to any ground or air transportation occurs. New members have a 15-day waiting period before the plan is active; however, Mercy Flights Inc. retains the right to waive that waiting period for unforeseen events occurring during that time to take effect for a new membership. This membership plan is not an insurance program. Membership benefits are for services provided by Mercy Flights Inc. only. It will not compensate or reimburse another ambulance company that provides emergency

transportation to you or your family. Other ambulance company transports may occur if Mercy Flights is unable to perform within a medically appropriate timeframe. This may occur due to, but is not limited to a mechanical or maintenance problem, weather conditions or being on another call. This may also occur if the emergency location is outside of Mercy Flights' assigned service area. If the other transporting ambulance company has a signed reciprocity agreement with Mercy Flights, that agency's membership benefits will be applicable to the transport.

Adding Members: The Head of Household has 90 days to notify Mercy Flights of new family members (i.e. newborn and/or adopted children). Members must be on the account at the time services are rendered to be considered eligible for membership benefits for their transportation costs. In cases of divorce or separation, the Head of Household must notify Mercy Flights within 90 days to remove the previous partner from the account. The membership is not divided into two separate households. The member who remains at the primary address on account becomes the Head of Household and retains membership.

Reciprocity: Mercy Flights ground ambulance assigned service area includes all of Jackson County, except the areas served by Rogue River Fire or Ashland Fire & Rescue. Mercy Flights has reciprocity agreements for ground ambulance services with only these organizations, as well as Glendale Ambulance Service in Douglas County. As a member, if you receive a service from one of these agencies, they will honor your Mercy Flights ground membership in accordance with their membership benefits.

California Members: State law requires an annual signed member agreement in addition to the Knox Keene form. State law also allows for the purchase of Air Ambulance services only. Members are permitted to pay for 12 months of membership at a time.

Groups: Groups consist of at least 5 separate households and adhere to group guidelines. Groups appoint a group coordinator who is the only contact with Mercy Flights on behalf of all members of the group. The group coordinator will be responsible for gathering enrollment forms, payments and adding new members/updating existing members by the deadline outlined in the Membership Agreement. Payments and enrollment forms must be submitted together by the group coordinator via U.S. mail or in person at our office. All payments must be submitted through the group coordinator. These are the only two ways payment will be accepted. Mercy Flights reserves the right to change Terms of Agreement at any time without notice.



MERCY FLIGHTS MEMBERSHIP PROGRAM

- Mercy Flights is a local nonprofit company providing air and ground ambulance service to our community.
- Ground Ambulance services to over 2000 square miles of Jackson County, with 24 Ambulances
- Helicopter emergency on-scene response within 150 air miles of Medford
- Air Ambulance transport as far as 1000 air miles from Medford (West of the Rockies)
- Provide Air and Ground Ambulance Service to anyone needing medical transportation in our 911 service area
- Emergency Medical Staff of specially trained Critical Care RNs, Paramedics, EMT's & experienced Pilots

HOW MEMBERSHIP WORKS... (If you have a transport AIR or GROUND)

After your initial 15-day waiting period, if you have a transport:

- Mercy Flights will bill your insurance and will accept what your insurance pays as **payment in full** (If the charge is \$3000 and your insurance pays \$2000, we write off the balance)
- If no insurance or no insurance payment is received, you will only be responsible for 50% of the bill

EMERGENCY TRANSPORTS ARE EXPENSIVE!!

Ground Ambulance	\$ 1,238.68	\$ 17.66 per mile
Fixed Wing Airplane	\$ 20,850.40	plus \$ 177.89 per mile
Helicopter	\$ 30,426.66	plus \$295.97 per mile
Response & Assessment*	\$ 378-\$ 456+	one-covered per member (after that-50% off)

RESPONSE & ASSESSMENT (NON-TRANSPORT)...

- Medicare does not cover non-transport
- As a Mercy Flights Member, everyone has **one** covered non-transport for the lifetime of the membership when insurance does not pay
- Members are responsible for 50% of charges if there is more than one non-transport not covered by insurance

YOUR MEMBERSHIP COVERS...

- Eligible households consist of all persons who are dependents on your tax form or permanent residents of the same single-family occupancy, non-commercial residence, living together as a family unit
- Your unmarried children under 26 years of age
- Disabled children of any age and physically dependent parents living at the same physical location
- Disabled child or spouse living in a care facility

YOUR MEMBERSHIP FEE CAN BE TAX DEDUCTIBLE

- Mercy Flights, Inc. is 501(c)(3) nonprofit corporation
- If you do not receive services for any year, the cost of your membership is a tax deductible donation!

RECIPROCITY WITH PARTNER AGENCIES

Ashland Fire & Rescue -Rogue River Fire-Glendale Ambulance

- If transported by any of these agencies, your Mercy Flights membership is honored in accordance with their membership benefits. Your Mercy Flights membership for ground ambulance service is limited to Jackson County and our reciprocal agencies. Mercy Flights does NOT reciprocate with any other Air Ambulance Agencies.

QUESTIONS CONTACT: Membership Office (541) 858.2600 or membership@mercyflights.com

YOU MAY ALSO SIGN UP AND/OR RENEW ON-LINE AT: www.mercyflights.com

FOR EMERGENCIES CALL 9-1-1